

**Maura J. Rossman, M.D., LHIC Co-Chair**  
Health Officer, Howard County Health Department

**Steven C. Snelgrove, LHIC Co-Chair**  
President, Johns Hopkins Medicine Howard County General Hospital

## Howard County Local Health Improvement Coalition

Access to Care Work Group Meeting  
February 15, 2017 – 9:00 – 10:30 a.m.  
Barton A & B

### Minutes

#### Members Present:

Robert Anantua, Build Haiti Foundation  
Agnello Anthony, RediClinic LLC – RiteAid Pharmacy  
Stephanie Brown, Columbia Medical Practice  
Paola Bueno, Healthy Howard  
Tara Butler, HC General Hospital  
Katie Collins-Ihrke, Accessible Resources for Independence  
Alyse Cooper, HC Health Department  
Shanika Cooper, HC Health Department  
Wendy Farthing, MAC Inc.

Hillary Gil, HC General Hospital  
Sharon Hobson, HC Health Department  
Dr. Elizabeth Menachery, HC Health Department  
Mayur Mody, American Diversity Group  
DeWayne Oberlander, Columbia Medical Practice  
Kate Schulz, United Way of Central MD

Linda Uche, RediClinic LLC – RiteAid Pharmacy  
Pamela Williams, Chase Brexton Health Services, Inc

#### Staff Present:

Kelly Kesler, LHIC Program Director

| Topic/Agenda                                 | Discussion  | Action/Follow-up/Outcome  |
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| <b>Welcome and Introductions</b>             | Sharon Hobson called the meeting to order at 9:05 a.m. Participants introduced themselves. Kelly Kesler shared that the meeting would be recorded for use in producing minutes. |   |
| <b>Approval of Minutes and Announcements</b> | Kelly Kesler provided a re-cap from the December 21, 2016 meeting and asked for any corrections to the minutes from that meeting.   | A motion to accept the minutes as written was made by Paola Bueno and seconded by Mayur Mody.   |
| <b>Delegate's Report</b>                     | Kelly Kesler asked work group members for feedback and/or questions from the 1/26/17 Full HCLHIC meeting.   | Members were encouraged to review the minutes from Full HCLHIC and HCLHIC Work Group Meetings on the website under meeting portal.<br><a href="http://www.hclhic.org/membership/meeting-">http://www.hclhic.org/membership/meeting-</a> |

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|  | <p>An update on discussions by the “flow-chart” process action group was provided and the group discussed the purpose and intent of the tool. Two differing intentions were discussed:</p> <ul style="list-style-type: none"> <li>• Provide expectations to consumers on what to expect may be asked upon entry to any health care door in order to build trust</li> <li>• Provide a quick reference to providers and other community users on access points and basics of eligibility</li> </ul> <p>The group indicated that trust building would be better received in educational and face-to-face interactions rather than via a paper tool. It was suggested that opportunities to partner with community initiatives such as Journey to Better Health would be appropriate.</p> <p>Kelly Kesler shared information provided by student intern, Shalom Sabwa, who will be working on the “Why is Health Insurance Important to Me” action item.</p> | <p><a href="#">portal</a></p> <p>Paola Bueno motioned that the group not utilize a paper tool for consumers and the motion was seconded by Mayur Mody.</p> <p>Kelly Kesler will follow-up with Tara Butler from Journey to Better Health to explore potential for collaborative educational events focused on trust-building.</p> <p>The “Why is Health Insurance Important to Me” Action Group will explore ways in which trust-building messages can be incorporated into the stories featured.</p> <p>Kelly Kesler, Shanika Cooper and Bob Anantua will discuss quick references and identify resources that could be featured on an Access to Care Resource page incorporated into the HCLHIC website.</p> <p>The “Why is Health Insurance Important to Me” Action Group will meet on Friday, February 17, 2017 to review project timeline, and suggested taglines. A survey will be created and shared with work group members to assess their preference for taglines.</p> |
| <p><b>Discussion of Evidence-Based Practices Presented in the Full HCLHIC presentation to develop preliminary inventory of local best practice efforts</b></p> | <p>A discussion on the FY 18-20 Planning process and draft priorities presented at the 1/26/17 Full HCLHIC meeting was held.</p> <p>Group members requested clarification around the levels of involvement and ability to provide feedback during the FY 18-20 Action Planning process.</p> <p>Group members contributed</p>   | <p>Elizabeth Menachery provided an overview of the planning FY 18-20 Planning process. Work Group members that are interested in volunteering for the Action Planning team who have not done so already can email Kelly Kesler at <a href="mailto:kkesler@howardcountymd.gov">kkesler@howardcountymd.gov</a>.</p>  |

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|                                | thoughts to a preliminary inventory of Evidence-based practices taking place in Howard County to address the draft concerns presented in the 1/26/17 Full HCLHIC meeting. |  |
| <b>Wrap Up and Adjournment</b> | The work group meeting was adjourned at 10:35 a.m.  |  |

**Work Group**

March 15, 2017 9:00-10:30 am (Barton A&B)

May 17, 2017 9:00-10:30 am (Barton A&B)

**FULL LHIC**

April 27, 2017 8:30-10:30 am

June 22, 2017 8:30-10:30 am

September 21, 2017 8:30-10:30 am

Respectfully submitted by  
 Kelly Kesler, M.S., C.H.E.S.  
 Director, Howard County Local Health Improvement Coalition